

Together We Are
THE HEART
OF OUR
COMMUNITY



Community Resource Center
Annual Report 2023



MESSAGE TO OUR CRC SUPPORTERS

Dear Friends of Community Resource Center,

As you dive into the pages of our 2023 Annual Report, it's with great pleasure that I share with you the remarkable journey of **your** Community Resource Center (CRC). 2023 was a year featuring growth, resilience and the unwavering dedication of direct service staff, volunteers and donors to our mission of helping our neighbors create their paths to healthy food, stable homes and safe relationships.

It's heartening to share that, despite economic hurdles and the challenges facing our community, CRC's ability to meet the need has prevailed. Inflation posed significant challenges for families and seniors, exacerbating the complex issue of access to vital resources.

Your support ensured CRC was able to respond to the notable increase in the number of individuals and families seeking assistance from our center. Your support also reinforced the critical role CRC plays in meeting essential needs during times of financial strain.

CRC's commitment to innovation and adaptability led us to introduce new programs aimed at addressing emerging needs within our community. Among these is the Trauma Recovery Center, a vital resource providing comprehensive therapeutic and medical support to those navigating the challenging journey from trauma to healing – especially trauma associated with being unsheltered. This addition to our repertoire of services highlights our dedication to fostering holistic well-being and resilience among everyone we serve.

CRC reached just over 90% of the \$10.5 million One Community • One Heart capital campaign goal, and also expanded with new service centers in the neighboring cities of Carlsbad and San Marcos, along with new programs in Solana Beach. This expansion makes CRC's services more accessible to our neighbors in need and underscores our vision of creating socially just and equitable communities across our region.

Together, we have made a tangible difference in the lives of countless individuals and families. I'm confident that our continued collaboration will realize greater impact in the years to come.

Thank you for your ongoing commitment to the mission of Community Resource Center.

In your service,



John Van Cleef | CEO



“ Together, we have made a tangible difference in the lives of countless individuals and families. I’m confident that our continued collaboration will realize greater impact in the years to come. ”

ABOUT US

Community Resource Center (CRC)'s mission is to help our neighbors create paths to healthy food, stable homes and safe relationships.

Founded in 1979, CRC provides emergency assistance, case management, counseling, shelter, food assistance and resources to low-income individuals and families who are economically vulnerable, experiencing homelessness or at imminent risk of homelessness, including domestic violence survivors.

CRC is the primary provider of social services and domestic violence programs in coastal North County San Diego, serving more than 7,200 individuals each year without regard to race, religion, gender identity, sexual orientation, ethnicity, age or immigration status.



Healthy Food

- Emergency Food
 - Access to Healthy Food
 - Nutrition Education
 - Benefits Enrollment
- Holiday Baskets



Stable Homes

- Domestic Violence Shelter & Transitional Housing
- Case Management
- Homelessness Prevention & Intervention
- Emergency Housing
- Employment Assistance
- Housing Placement



Safe Relationships

- Domestic Violence Prevention & Education
- Counseling
- Legal Advocacy
- Therapeutic Children's Center

ANNUAL IMPACT

Together, last year we helped over 7,200 neighbors in need create paths to ...



Healthy Food



Knowing where
your next meal
is coming from



More than
505,000
Pounds of rescued
food distributed



14,936
Visits to our Food
& Nutrition Center



1,084
People received food,
blankets & gifts during
Holiday Baskets



Stable Homes



Knowing you
have a place to
call home



317
People found safe
housing through
our intervention
programs, domestic
violence shelter and
transitional units.



4,601
Case management
sessions provided
financial, housing and
career resources to 455
people.



Safe Relationships



Knowing you and
your kids are safe
from violence



3,342
Calls answered on
our 24-hour domestic
violence hotline.



2,168
People received
domestic violence
prevention education.



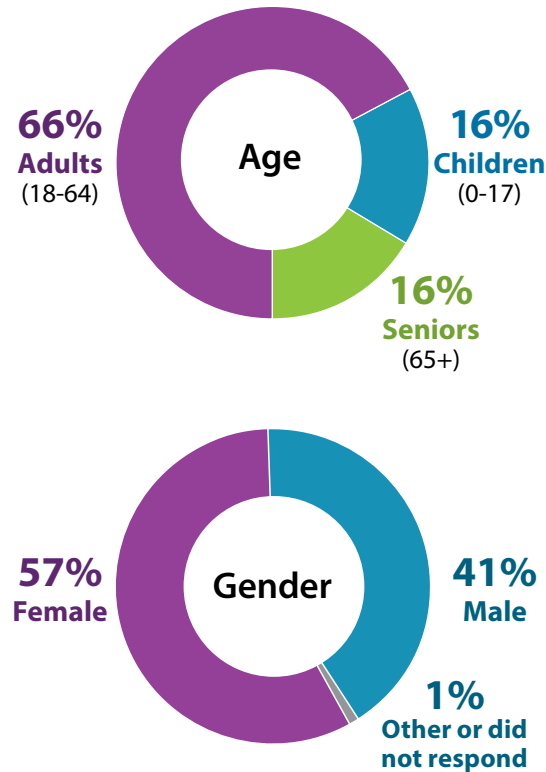
2,914
Counseling
sessions provided
compassionate care.

WHO WE SERVE



We welcome every person with care and compassion so they can begin a future filled with hope and opportunity.

CRC PARTICIPANTS



Data is for clients who provided their information during the 2023 calendar year.

Over
7,200
People Served in 2023

1,143
Individuals
Experiencing
Homelessness

556
Seniors in Need

554
Survivors of
Domestic Violence

When someone chooses to come to Community Resource Center for help, they're experiencing what could possibly be one of their worst days: a mother and child seeking shelter from an abusive household, a single father struggling to feed his children, a veteran experiencing homelessness.

CRC exists to provide care, compassion and expertise to help those in need create paths to a brighter future. We provide services in North County San Diego to vulnerable families and individuals who need food, shelter and resources.

WHERE WE SERVE

CRC's primary service area is the coastal North County region of San Diego.

85% of CRC participants are from North County, including 79% from our primary service area of Coastal North County.

15% of CRC participants are from East, Central and South County.

Our domestic violence shelter serves as a secure refuge for individuals and families who relocate to find safety with us.

1 in 10

San Diego County residents live in poverty

11% of San Diego County residents – or 335,000 people – live below the federal poverty line due to a lack of self-sufficient wages and the high cost of housing, utilities, transportation and food in the region.

Source: San Diego Foundation Economic Equity Report, October 2023



VOLUNTEER LEADERSHIP

Our board of directors and volunteer leadership lead with heart and guide with purpose, shaping the future of Community Resource Center.

Sabra Norris, Chairperson

Vice President, Service Delivery,
Gemological Institute of America, Inc.

Tony Pata, Vice Chairperson

Research Analyst, Nicholas Investment
Partners

Lindsey Brubaker, Secretary

Affluent Consultant, Wells Fargo Bank

Elizabeth Anderson, Treasurer

Independent Consultant, Certified
Public Accountant

Maddie Altschuler

Vice President, Sales Operations,
Marsh McLennan Agency

Omar Correa

Assistant Vice President, Branch
Manager, U.S. Bank

Morgan Day

CTO and Co-founder, Quantum Retail
Technology, Inc

Randy Gorman

Principal, La Jolla
Capital Group

Lydell Fleming

Realtor, COMPASS

John Hall

Vice President and CIO, Gemological
Institute of America, Inc.

Elizabeth Leonard

Philanthropist/Community Volunteer

Sandra Moton

CEO, SRPro Consultants

Teri O'Brien

Partner, Latham & Watkins LLP

Joyce Ross

Retired Co-founder, Ross Partners/
University Professor



HIGHLIGHTS OF COMMUNITY SUPPORT



SDG&E's Community Assistance Fund Expands CRC Programs

Thank you to San Diego Gas & Electric (SDG&E) for their generous support through the Community Assistance Fund. With this grant, we are expanding programs to prevent homelessness and provide food assistance in North San Diego County.

To learn more, [watch our CEO John Van Cleef's interview in CBS8 San Diego Living Series.](#)



Community Groups Help CRC Facilities Shine



We are grateful to the myriad of community groups and individuals who devoted their time throughout the year to provide deep cleaning and organizing at CRC's Food and Nutrition Center and our resale stores. Their commitment ensures that our centers are welcoming and clean to serve the community better. At our resale stores, volunteers' efforts helped improve the shopping experience,

contributing to the vital funds raised for CRC at our stores. Our facilities shone brightly, thanks to the dedicated hands of many, including religious organizations, service clubs, and youth groups.

Thank you for making CRC shine bright with your service and spirit!



Hope for San Diego volunteers



Encinitas Rotary Club volunteers

HIGHLIGHTS OF COMMUNITY SUPPORT



Children at our Domestic Violence Shelter expressed their gratitude by coloring "Subaru" car pictures.

Subaru Shares the Love

We extend our heartfelt thanks to Bob Baker Subaru in Carlsbad for choosing CRC as a beneficiary of the 2023 Subaru Share the Love Event. During the event, customers selected from local charities to receive a portion of Subaru's donation, resulting in a generous \$21,547 contribution to CRC.

Our gratitude goes out to the team at Bob Baker Subaru and their customers for their support and partnership in our mission to assist our community members in need!



Give Back Partners

Thank you to the many partners and organizations who hosted give back events for CRC last year! Here are just a few highlights:

Lazy Acres supported CRC by donating a portion of sales on a special day as well as through their "Envirotokens" program, which lets customers who bring reusable bags select CRC to receive donations.

Kendra Scott hosted jewelry pop-up shops at CRC's Tea and Jingle & Mingle events and gave back to CRC with a portion of event and online purchases, raising vital funds for our programs.

The National Association of Letter Carriers' annual **Stamp Out Hunger Food Drive** in May resulted in thousands of pounds of non-perishable foods donated to CRC!

Exposure Skate

Established in 2012, EXPOSURE is a nonprofit dedicated to empowering women, trans & non-binary individuals through skateboarding. Proceeds from their events support survivors of domestic violence. The October 2023 skate event helped raise community awareness as well as a \$6,000 gift to support CRC's domestic violence program. We are grateful for all the support provided by EXPOSURE over many years. EXPOSURE also collects food donations for CRC throughout the year at their youth skate clinics.



RAISING AWARENESS

Hunger

1 in 4

People and 1 in 3 children in San Diego County is experiencing food insecurity.

San Diego Hunger Coalition September 2023 Issue Brief

In 2023, the nutrition insecurity rate for San Diego County increased to 25%, with one in four people in the county who cannot afford three nutritious meals per day. September is **Hunger Action Month** and each year CRC and our volunteers and partners wear orange to raise awareness about food insecurity in San Diego.



Our Union
Tribune Op-Ed



Source: San Diego Hunger Coalition. September 2023 Data Release & Analysis. San Diego, CA; April 2024.



Homelessness

10,264

People are experiencing homelessness in San Diego County.

San Diego Regional Task Force of Homelessness 2023 WeAllCount Region Totals

Volunteers joined CRC on January 11, 2023 at 4:00 a.m. for the **WeAllCount Point-in-Time Count**, capturing a snapshot of homelessness in our region. The count found that approximately 10,264 individuals were experiencing homelessness across San Diego County, an increase of 22% over 2022. The data also revealed a 10% reduction in homelessness in Carlsbad, Encinitas, and Oceanside, showcasing the impact when cities and nonprofits work together.

This initiative, led by the Regional Task Force on Homelessness, helps assess homelessness and help those in need of shelter. The numbers remind us of the urgent need to provide comprehensive support for our unsheltered neighbors.

2023 Point-in-Time Report



Domestic Violence

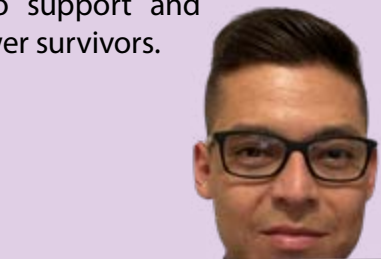
1 in 4

Women and 1 in 7 men will experience domestic violence in their lifetime.

National Coalition Against Domestic Violence (NCADV)

In February, during **Teen Dating Violence Awareness Month**, we promote safe, healthy relationships and educate teens to disrupt the cycle before it begins. In October, during **Domestic Violence Awareness Month**, staff, volunteers, and community members wear purple to honor survivors and promote the cause.

Our comprehensive **Domestic Violence Advocate Training** equips professionals across various fields with the skills to support and empower survivors.



This is what an
ALLY
looks like!

ONE COMMUNITY • ONE HEART

Building Brighter Futures: Capital Campaign for a Renewed CRC Campus



Thanks to the generosity of many donors and supporters, our renewed campus is on the horizon! In 2022, we launched the One Community • One Heart campaign with a goal of raising \$10.5 million to transform our Encinitas campus into a modern, efficient, and welcoming space.

The building signifies a new chapter in CRC's story of compassion, support, and community resilience. The upcoming facility will be a hub of community support, and a testament to what we can achieve together. For more details and how you can be a part of this transformative project, please visit OneHeart-CRC.org.

Learn About the Campaign



Rendering of the renewed CRC campus, designed to serve our neighbors with dignity and enhance our ability to meet community needs

THANK YOU TO OUR CAPITAL CAMPAIGN DONORS

VISIONARY

Anne E. Daigle and Richard A. Heyman Family Foundation
Helmut Kiffmann Family Foundation
John and Elizabeth Leonard Family Foundation
Marriott Daughters Foundation

TRANSFORMATIONAL

Maddie and James* Altschuler
Albert and Sandy Bertha
Sheri Seipel-Burttt and Ken Burttt

David C. Copley Foundation
Fieldcrest Aspiration Foundation
Arthur B. and Adeline B. Hale
Hedwig S. Johannsen and Nicolay E. Johannsen
Cynthia P. Kellogg
Robert and Janice Pollock
Regional Task Force on the Homeless-San Diego
Jill and Darrell Shrader
Philanthropic Fund
Kimberly Stopak and Family
Warren Family Foundation

LEADERSHIP

Elizabeth Anderson and Richard Macdonald
The Lisa and Eric Campbell Family Foundation
Judith Daigle
Mark Daigle Family
The Day Family
Dr. Paul and Darlene Denver
The Ecke Family
The Melvin Garb Foundation
Randy and Amy Gorman
John and Jenny Hall

John and Sally Hood Family Foundation
Karin and Gary Kloehn
Sabra Norris
Joyce and Richard Ross
Veronica and Tom Seay
Robin Toft

**In Loving Memory*

See Full Donor List



CRC IN THE COMMUNITY

Community Awards



Nonprofit of the Year Video



Nonprofit of the Year

We were honored to receive the 2023 Carlsbad Nonprofit of the Year Award at the Carlsbad Business Achievement and Distinction (CBAD) Awards. This year's event was particularly special as it marked the Carlsbad Chamber of Commerce's 100th year of impact. The Chamber highlighted CRC's commitment to providing comprehensive services that have significantly benefited the Carlsbad community, promoting safety, stability, and self-sufficiency among vulnerable groups. We extend our heartfelt thanks to the Chamber for acknowledging the efforts of individuals and organizations that make a difference in our community. To learn more, watch our [Nonprofit of the Year video](#).



Nonprofit & Corporate Citizenship Awards Finalist

CRC was a finalist for Organization of the Year in the San Diego Business Journal's Nonprofit & Corporate Citizenship Awards. The Nonprofit & Corporate Citizenship Awards recognizes the nonprofit community's work and the corporate citizens and businesses that support them.



CEO Recognition: San Diego Business Journal's SD500 List and CEO of the Year Awards Finalist

Our CEO, John Van Cleef, was recognized on the San Diego Business Journal's SD500 list of the most influential people in San Diego in 2023! This list represents members of the San Diego community who shaped how the region has grown over the years.



John was also a finalist in the San Diego Business Journal's CEO of the Year Awards, recognizing contributions to company growth, leadership and community involvement by top executives in the San Diego area.

Community Outreach

CRC staff and volunteers were out and about in the community. Did you see us at these events?

- Encinitas Chamber of Commerce Embracing Retirement Fair (2/25)
- St. Peter's Episcopal Church Outreach Fair (3/26)
- Encinitas Spring Street Fair (4/29)
- Pride by the Beach, Oceanside (6/10)
- Juneteenth, North County NAACP (6/17)
- NonProfit NetWalk, Encinitas (8/4)
- Lazy Acres Community Day Fair (8/26)
- Exposure Skate (11/4-11/5)
- Love Your City by Sackcloth and Ashes (11/16)
- Encinitas Holiday Street Fair (11/19)
- Carlsbad Chamber of Commerce Nonprofit Forum (12/1)
- Alternative Holiday Market at Christ Presbyterian Church (12/3)



GROWING OUR IMPACT IN NORTH COUNTY

We've expanded our programs across North County, providing compassionate and comprehensive support to meet the evolving needs of our community.

New Trauma Recovery Center

Removing barriers to care and transforming services for survivors of violent crime.

Located in Carlsbad, the CRC Trauma Recovery Center offers comprehensive care to those impacted by trauma, including domestic violence, sexual assault, and community violence. Our services encompass outreach, clinical case management, trauma-informed psychotherapy, medication management, and evidence-based treatments, supporting a wide range of needs for survivors and individuals facing mental health and substance use challenges. Funding from the California Victim Compensation Board has made this vital resource possible.

Dual Diagnosis Clinician

Addressing the complex needs of those at risk of homelessness, our new Dual Diagnosis Clinician offers vital support for individuals with co-occurring mental illness and substance use disorders. This role includes crisis intervention, individual counseling, and peer support groups focused on mental health and substance use. This position was made possible with funding from the Lucky Duck Foundation and Greathouse Family Foundation.

Homelessness Prevention and Intervention in Solana Beach

With support from a grant by the Solana Beach Fund at Coastal Community Foundation, CRC provided critical housing assistance to 41 economically vulnerable residents in Solana Beach who were affected by local redevelopment. This assistance included deposit and rental support, utility aid, and moving help, ensuring stable relocations and preventing homelessness.

Enhanced Employment and Benefits Assistance

In Carlsbad, our Employment and Benefits Specialist is making strides in helping residents stabilize and build their income through access to government aid programs and resources for employment, training, and education.

Domestic Violence Housing Coordinator

A crucial new role, the Domestic Violence Housing Coordinator is expanding our transitional housing efforts by facilitating community outreach, enhancing access to housing options, and serving as a liaison with landlords to secure accommodations for survivors of domestic violence.



43%

Increase in households receiving healthy food and 61% increase in emergency food visits

20%

Increase in calls to our Domestic Violence Hotline

20%

Increase in counseling sessions

CRC data: comparison of 2023 to 2022

HEALTHY FOOD

Our Food & Nutrition Center nourishes individuals and families who are hungry or food insecure and offers the dignity of choice at our food pantry.



We provide:

- Emergency and weekly food distribution and opportunity to shop in our food pantry
- Nutrition Education
- USDA Commodities Program
- Benefits Enrollment, including CalFresh* and Medi-Cal application assistance
- Holiday Baskets food and gift distribution

*CRC is a CalFresh Outreach Subcontractor



KATYA'S STORY

“Community Resource Center is there for me. With food becoming more expensive ... CRC is my primary help. Hopefully one day I'll come not as a client, but as a volunteer.”

Katya and her two young children were experiencing homelessness and CRC's food pantry provided Katya with the opportunity to choose food for her family. They face uncertainty every day, but Katya knows that she can turn to Community Resource Center for help making sure she has enough food for her kids.

COMMUNITY IMPACT



More than
505,000
Pounds of rescued
food distributed



14,936
Visits to our Food
& Nutrition Center



43%
More households served
in 2023 and 61% more
emergency food visits**

**CRC data: 2023 compared to 2022

FOOD RESCUE

No one should have to worry about where their next meal is coming from.



For 45 years, Community Resource Center has provided food and resources to those in our community who are experiencing food insecurity. CRC's Food Rescue Initiative turns surplus into sustenance, partnering to deliver nutritious, rescued food directly to those in need at our pantry.



Our Food & Nutrition Center distributes over 505,000 pounds of rescued food annually, an essential resource for an average of 570 monthly participants, including families, seniors and individuals experiencing homelessness.

THANK YOU TO OUR FOOD RESCUE PARTNERS

- Coastal Roots Farm
- Feeding San Diego
- Gelson's Del Mar
- GoPuff/BevMo Encinitas
- Healthy Day Partners
- Jimbo's Carlsbad
- Lazy Acres Encinitas
- North County Food Bank
- North County Food Policy Council
- One Safe Place
- ProduceGood
- Ralph's Encinitas
- San Diego Botanical Gardens
- San Diego Food System Alliance
- San Diego Hunger Coalition
- Smart and Final Encinitas
- Sprouts Carlsbad
- Sprouts Encinitas
- Target Encinitas
- The Jacobs & Cushman San Diego Food Bank
- Trader Joe's Encinitas
- Vons Carlsbad

HOW FOOD RESCUE WORKS



STABLE HOMES

Our team is dedicated to helping people achieve their housing and financial stability goals and providing personalized support for those experiencing or at risk of homelessness.



We provide:

- **Case Management:** Individualized support to assist participants toward security and stability
- **Stabilization Services:** Benefits enrollment assistance, transportation and utilities assistance, employment readiness assistance, financial literacy training, budgeting
- **Homelessness Prevention and Intervention:** Seasonal shelter and emergency housing assistance, Rapid Re-housing, deposit/rental assistance

COMMUNITY IMPACT



317

People found safe housing through our intervention, domestic violence shelter and transitional units.



455

People received financial, housing and career resources in 4,601 case management sessions.



DONNA'S STORY

“ CRC was instrumental to help me find home again. ”

Donna's journey began after experiencing traumatic abuse and leaving home, moving from motels to safe parking programs. As a senior living with a brain condition and disability, Donna came to CRC for help finding stability. Her life changed when she **found a compassionate team that supported her every step of the way.** From emergency food to rental assistance, CRC was there for her. Donna also received basic needs from CRC's resale stores, and gifts and food at Holiday Baskets.

SAFE RELATIONSHIPS

Survivors of domestic violence find safety and healing through our emergency shelter, housing, counseling, Therapeutic Children’s Center, legal advocacy and other supportive services.



Drawn by a child at our domestic violence shelter

We provide:

- Carol’s House – Emergency Shelter
- Transitional Housing
- Prevention Education
- Case Management
- Therapeutic Children’s Center
- Legal Advocacy
- Emergency Hotline
- Counseling: Individual and Family Therapy
- Domestic Violence Therapy
- Financial Assistance

COMMUNITY IMPACT



3,342

Calls answered on our 24-Hour Domestic Violence Hotline



2,168

People received domestic violence prevention education.



2,914

Counseling sessions provided compassionate care.



PAULA’S STORY

Through counseling with CRC’s Dual Diagnosis Clinician and participation in our domestic violence support group, Paula transformed from surviving to thriving. She addressed her past coping mechanisms, ended an abusive relationship, and processed her grief over the loss of her late husband. She also recognized patterns of avoidance and self-sacrifice, learning to establish boundaries that protect and support her. Most importantly, Paula discovered her self-worth and is now determined to support others facing similar challenges, eager to **“pass on the healing and learning.”**

HOLIDAY BASKETS

Bringing help and hope to hundreds facing hardship in our community.



With the help of volunteers and donors, our 41st Holiday Baskets brought help and hope to hundreds facing hardship. During Holiday Baskets, households in need had the opportunity to select essential items they needed most—from food and gifts for their children to household necessities. They also received a voucher for gently-used items at our resale stores, a new blanket, and fresh produce.

Unsheltered clients received backpacks filled with basic living essentials and food items, while seniors received gift bags with items specially selected for them.

Holiday Baskets helped low-income households have a wonderful holiday experience and gave households some economic breathing room, so scarce dollars could be spent on other needs such as rent, utilities or transportation.



COMMUNITY RESOURCE CENTER'S
Holiday Baskets

HOLIDAY BASKETS
PARTICIPANTS SHARED ...

“ These gifts mean a lot to us. Now we’ll be able to focus on other necessities, such as fixing our car. ”

“ I cannot thank you enough ... this helped my holiday become so magical and special. ”

“ As a working single parent, I struggle, so it was a stress relief knowing that I had this opportunity to shop for my daughter. Thank you so much! ”

COMMUNITY IMPACT



1,084

People received food, blankets & gifts during Holiday Baskets.



329

Volunteers provided a joyful holiday experience, giving 2,583 hours of their time.



VOLUNTEERS WITH SO MUCH HEART



CRC volunteers are deeply committed to our mission and give their time to improve the lives of neighbors in need.

In 2023, 931 volunteers were instrumental to supporting CRC's programs and outreach in the community. An incredible 70 volunteers donated over 100 hours each last year! It was an exciting year for the CRC Volunteer Program, marked by significant new initiatives and expanded opportunities. We launched our first-ever Youth Advisory Board, enhanced our volunteer involvement by introducing more group opportunities and expanded our Truck Driver Assistants program.

COMMUNITY IMPACT


931
Volunteers


21,898
Hours Donated


\$845,481
In-kind Value of CRC
Volunteer Hours


22%
Increase in Volunteer
Hours Compared to 2022

Total hours for 2023, including Board of Directors. Value based on average \$38.61/hr for CA in 2023, as calculated by IndependentSector.org.

VOLUNTEERS OF THE MONTH:

January: Valerie Anderson

February: Jennifer Caughey

March: Maddie Altschuler and Anne Daigle

April: CRC Tea Committee

May: Cole Wells, Stamp Out Hunger

June: Mike Cappetta
July: James Zemel

August: Sandra Moton

September: Randy Gorman

October: Mary Jo Duvall and Gayle Patterson

November: Chris Zahner

December: Jen Tipton



Volunteers of the Month



VOLUNTEER OF THE YEAR:
CHRIS ZAHNER

“ I get such a feeling of satisfaction when I have helped someone get food at the FNC, then help them at the store getting work clothes ... then seeing them come back, bright eyed and smiling to simply shop for toys or home goods. ”

Congratulations to Chris, who donated over 1,200 hours to CRC in 2023! Read why she was chosen as our 2023 Volunteer of the Year.

Volunteer of the Year



VOLUNTEER HIGHLIGHTS

Introducing the Youth Advisory Board

Community Resource Center values youth, and the incredible impact they can have on the world. In an effort to learn more about this important demographic, CRC established its first Youth Advisory Board in Fall 2023. Currently made up of eight students, the teens went through our Ambassador training, volunteered at events, and provided valuable insight into our social media, marketing and event strategies.



Lee Auerbach in front, with members of the TVIA SD5 group

“ I know that not everyone has had the same opportunities that I have had ... My goal is to help the local less fortunate reclaim their lives through food, shelter, work, love, counseling and support. ”

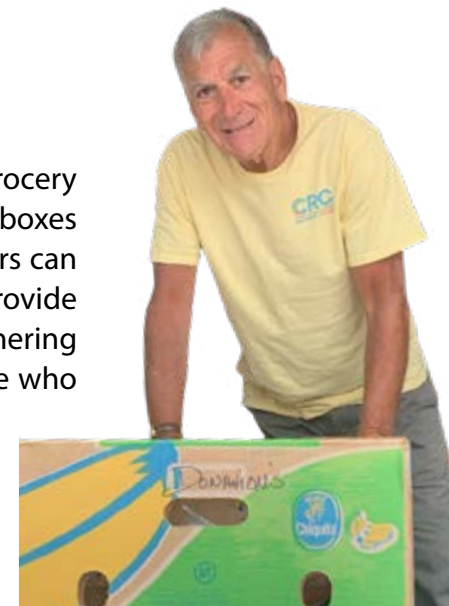
LEE AUERBACH, GROUP ENGAGEMENT LEAD VOLUNTEER

Engaging Group Opportunities

CRC was able to open up more nights and weekend opportunities to group volunteers this year at our Food Pantry, thanks in large part to the creation of a new leadership position. Volunteer Lee Auerbach communicates with group leads, meets the group on the day of their activity, and connects the work they do with the mission of CRC. He makes deep cleaning the Food Pantry fun and meaningful.

Truck Driver Assistants

Our truck drivers pick up food from local grocery stores five days a week, lifting many heavy boxes of donations in the process. CRC Volunteers can now ride along with the drivers and provide support in those pick ups while also partnering with us in feeding the hundreds of people who visit our Food Pantry each month.



PARTNERS

Thank you to all of our partners and donors who support CRC's programs and strategic initiatives that transform the lives of thousands in our community each year.

GOVERNMENT PARTNERS

California Office of Emergency Services (CalOES)
California Victims Compensation Board
City of Carlsbad
City of Del Mar
City of Encinitas
City of Solana Beach
County of San Diego Board of Supervisors
County of San Diego District Attorney
County of San Diego Health & Human Services Agency
US Department of Housing and Urban Development (HUD) Continuum of Care Program

DOMESTIC VIOLENCE PROGRAM PARTNERS

Leap to Success
Legoland
Lifeline Community Services
One Safe Place
San Diego District Attorney's Office
San Diego Domestic Violence Council
Strong Hearted Native Women's Coalition
Teen Dating Violence Committee of San Diego
Women's Resource Center WRC

FOOD & NUTRITION PROGRAM COLLABORATIVE PARTNERS

Coastal Roots Farm

Feeding San Diego
Gelson's Del Mar
GoPuff/BevMo Encinitas
Healthy Day Partners
Jimbo's Carlsbad
Lazy Acres Encinitas
North County Food Bank
North County Food Policy Council
One Safe Place
ProduceGood
Ralph's Encinitas
San Diego Botanic Garden
San Diego Food System Alliance
San Diego Hunger Coalition
Smart and Final Encinitas
Sprouts Carlsbad
Sprouts Encinitas
Target Encinitas
The Jacobs & Cushman San Diego Food Bank
Trader Joe's Encinitas
Vons Carlsbad
Vons Encinitas
Vons Solana Beach

TRANSFORMING PARTNERS

Contributed \$50,000 or more
Hedwig S. Johannsen and Nicolay E. Johannsen
John and Elizabeth Leonard Family Foundation
Lucky Duck Foundation
Neil and Anna Mintz
Robert and Janice Pollock

San Diego Gas & Electric
Seth Sprague Educational & Charitable Foundation

LEADING PARTNERS

Contributed \$25,000- \$49,000

Anonymous
Coastal Community Foundation
Coastal Environmental Rights Foundation
Cheryl and Barney Daleiden
Mel and Marie Kay
Life Science Cares San Diego
Jill and Darrell Shrader Philanthropic Fund
US Bank
Welborn Family Donor Advised Fund
Walter J. & Betty C. Zable Foundation

EMPOWERING PARTNERS

Contributed \$10,000- \$24,999

Bob Baker Subaru
Bombas
Anne E. Daigle and Richard A. Heyman Family Foundation
Ecke Family
Farrell Family Foundation
Han and Ella Helder
Stern Leichter Foundation
Lily Lai Foundation
Pacific Western Bank
Allison & Robert Price Family Foundation
Ranch & Coast Magazine
Solana Beach Community

Connections
TaylorMade
The Country Friends
Wells Fargo Bank
Women's Foundation of California

SUSTAINING PARTNERS

Contributed \$5,000- \$9,999

Anonymous (2)
Bradford W Bates
Bellon Family Gift Fund
JoAnne M. Berg Charitable Giving Fund
Gerry and Bill Cowlin Foundation
Branon Family Fund
Howard Bulos and Linda Tedjakusuma
KL Calkins Family Fund at Coastal Community Foundation
Lynne and Ken Calkins
Kent and Robin Coykendall
Marion Dodson
Dowling Family Fund at Coastal Community Foundation
Encinitas Coastal Rotary Club
Encinitas Rotary Club Foundation
M. Rustin Erdman Charitable Fund
Alfred & Karin Esser Charitable Fund
Karin and Alfred Esser
EXPOSURE Skate
Janet Fioriti
Graham Charitable Fund at Coastal Community Foundation
Elizabeth Johnson
Paul and Maggie Judge
Samuel Kernell
Helmut Kiffmann Family Foundation

PARTNERS

Lazy Acres
Rose Lochmann and Michael
Newhouse
Mattfolk Family Foundation
Mendocino Farms
Charles A. Micale Foundation
Miraglo Foundation
Morrison & Foerster Foundation
Oberto Family Charitable Fund
Eleanor Hutchinson Parker
Foundation, Inc.
Vann and Carol Parker
R.C. Baker Foundation
Richard and Joyce Ross, Ph.D. San
Dieguito United Methodist
Church
Veronica and Tom Seay
Sheri Seipel-Burt and Ken Burt
Sidney Stern Memorial Trust Ricka
and Eric Sprunk
St. Peter's Episcopal Church
Sullivan Family Foundation David
O. Tanner Trust
Corrine Rentfrow Therrien
Foundation
Turk Family Philanthropic Fund
Katherine D. White and Sons Fund

SUPPORTING PARTNERS

Contributed \$1,500- \$4,999

Anonymous (8)
Linda Adams
Jill Ahearn
Carla Anderson
AvalonBay Communities, Inc.
Frances Battey

Baumgartel DeBeer Family Fund
Blue Shield of California, Promise
Health Plan
Randy Bolt Memorial Fund
Anita Brusso
The Buchanan Family Donor Advised
Fund
Canyon DAF
Debbie & Bill Carpenter Community
Fund at Coastal Community
Foundation
Jamie Smith Carr
Christ Presbyterian Church
Nancy Cunningham
Carrie Cushman
Denver Family Charitable Fund
Dianna and Allen Nunez
Dowling & Yahnke Wealth Advisors
Beda and Gerald Farrell
The Mark and Susan Forster Fund
Tara Fuad and Steve Dinkin
General Atomics
Jesse Giessow
Jeffrey Griffy
Gwyn Carter-Rice
Charlene Hansen
Herbert Donor Fund
Jen Hibbits
Sabine & Robert Hildebrand
Janie Hoffman
Elizabeth Holston
Karen Inouye
Ruth Ann and Glen Johnson
June Collins
Christine Kiffmann
Gary and Karin Kloehn
Craig and Colleen Kolodge
Andrew and Pamela Kurz
Kathie Kim
Shirley King and Arthur J. Olson
Robin Lipka
Lantagne Appraisal
Lawyers Club of San Diego
Barbara and James Leuer
Lisa Fortman Charitable Advisory
Fund in honor of Dottie Fortman
Craig Lowe
Jill Weitzen MacDonald
Margarita Contreras Gift Fund
Matson
Max Fenstermacher
Keith Meldahl
Merlin's Magic Wand
Hope and Chris Mirendil
Money Arenz Family Charitable Fund
Michelle Marie Mueller and Michael
Gault
Nancy and Joshua Lazerson
Pat Linkenbach
Paul and Julie McPherson
Pilar Montoya
Patricia Moore
Nancy O'Leary
Tanley Patrick
Pettus Foundation
Prince James Memorial Fund at
Rancho Santa Fe Foundation
Margaret Pryatel
Shawn and Erin Pynes
Joan & Richard Qualls Charitable
Fund
Jo Ann Shannon

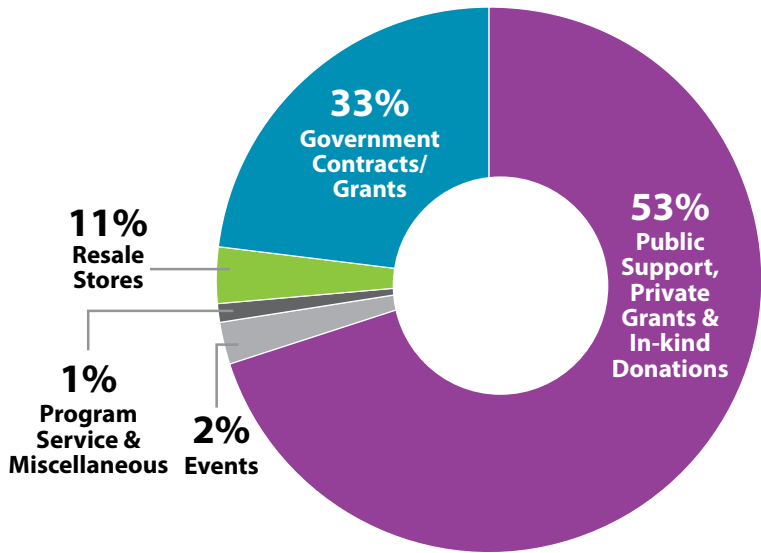
Richard and Nancy Sheridan
Milton Silver and his parents, Samuel
D. Silver and Bessie Silver
San Dieguito Tennis Club
Sather Family Trust
Stephen and Jody Sather
Ken and Mary Lou Schultz
John and Judy Sherman
Snyder Family Donor Advised Fund
St. Elizabeth Seton Catholic Church
St. Mark Evangelical Lutheran Church
Mark and Nancy Stauffer
The Stein Family Foundation
Suzanne Sutton
Ting Internet
Dawn & Jeff Van Siclen Fund
Voertman Family Fund
Walmart

Thank you to all our partners and donors!

This list reflects donations made between January 1, 2023 and December 31, 2023 and includes donations of cash and in-kind items (where third-party valuation was provided). Multiple gifts have been reflected as a total and the donor listed once. If we have made a mistake in your name listing or omitted your name, please contact us so that we can make the correction. To learn how you or your organization can join this list of generous supporters, please contact us at development@crcncc.org.

FINANCIALS

REVENUE

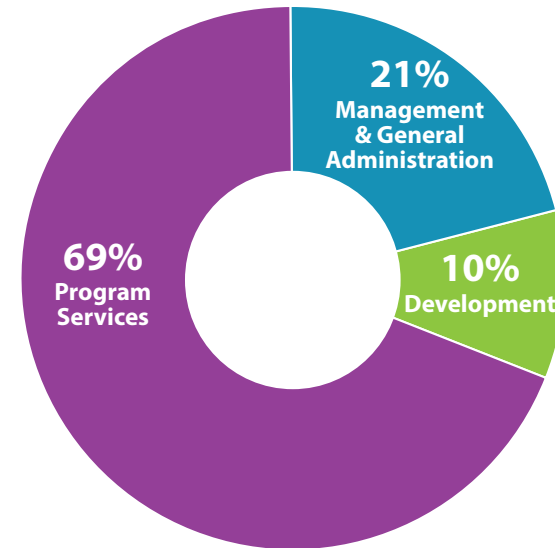


Public Support, Private Grants & In-kind Donations	\$5,413,306
Government Contracts/Grants	\$3,422,760
Resale Stores	\$1,118,143
Events	\$173,695
Miscellaneous (including rental revenue)	\$107,766
Program Service.....	\$6,665

Total Revenue: \$10,242,335

Financial information shown is for the 2023 fiscal year, July 1, 2022 – June 30, 2023. Resale store donations are per audited financial statements and are valued at actual amount realized on sale. Food donations (food programs and Holiday Baskets food) are valued at \$1.70 per pound. To learn more about our current financial position, please visit csrcnc.org/about-us/annual-reports-finances where you'll find our 990 returns and a link to our GuideStar profile.

EXPENSES



Program Services.....	\$5,455,352
Management & General Administration.....	\$1,669,666
Development.....	\$814,618

Total Expenses: \$7,939,636

Please note: Our 990 and the above financials include our Capital Campaign. Removing this revenue and expense results in:

Total Revenue: \$7,381,751	Program Services Expense: 75%
Total Expenses: \$7,288,283	Management & General Administration Expense: 16%
	Development Expense: 9%

RESALE STORES

Giving Back With Every Item

CRC Resale Stores offer a warm and friendly atmosphere where community members can donate items or shop for pre-loved treasures. Our stores:

- **Generate funds** for Community Resource Center's programs.
- **Provide clothing, furniture and essentials for CRC's program participants**, including households experiencing homelessness, helping them recover and rebuild.
- **Help local students and adults** with intellectual and developmental disabilities obtain meaningful work skills and acquire marketable work skills.
- **Reduce landfill waste** with each donated item.
- **Provide community members in need with quality clothing and items** at affordable prices or at no cost, offering essential goods that might otherwise be inaccessible.



Powered by Giving Volunteers

CRC Resale Store volunteers help enhance the shopping experience by sorting and displaying items, providing shopping assistance and deep cleaning the stores. In 2023, we experienced a remarkable increase in community engagement at our resale stores, with volunteer hours up 20% and volunteer numbers increasing by 48% from the previous year!



CRC RESALE STORE LOCATIONS

- 1. Carlsbad**
1065 Carlsbad Village Dr.
(760) 729-5209
- 2. Encinitas**
1331 Encinitas Blvd.
(760) 753-8222
- 3. San Marcos**
210 S. Rancho Santa Fe Rd.
(760) 734-3872



GET INVOLVED



Donate

Donate Funds

Your [gift](#) can help neighbors in need obtain food, shelter and safety.

- **Give monthly:** Make your impact ongoing when you commit to give on a regular basis.
- **Match your gift:** Check with your employer about a Matching Gift Program.
- **Host a fundraiser:** Encourage your friends, family and coworkers to support our programs with our [fundraising toolkit](#).

Donate Items

- **Resale Store Donations:** [Donate preloved items](#) at our three Resale Stores to support CRC's programs.
- **Food Pantry Donations:** Donate or host a drive for food or personal care items: [see wish lists here](#).

Donate Time

CRC has a variety of [volunteer opportunities available](#), including helping at our resale stores, helping at CRC events, hosting donation drives and more!



Partner

Be an Annual Partner

[Get excellent exposure](#) for your organization or business, with recognition opportunities through CRC events and communications.

Schedule a Presentation

Our domestic violence prevention educators are available to provide [prevention classes and training](#).



Join

Annual Events

[Join us for annual events that support our mission:](#)

- **CRC Tea (April)**
- **Jingle & Mingle (December)**

CRC Tours

[Join us for a CRC Tour](#) to find out more about our mission, programs and strategic priorities, as well as our capital campaign to build a new campus.

2023 EVENT HIGHLIGHTS

CRC Tea

April 15, 2023

Our 28th Annual CRC Tea at the Fairbanks Ranch Country Club in Rancho Santa Fe raised over \$158,000 for CRC! Co-hosted by CEO John Van Cleef and Board Secretary Lindsey Brubaker, the 2023 event themed "Creating Joy," celebrated our community's efforts to provide help, hope, and joy through CRC's transformative programs.



Jingle & Mingle

December 5, 2023

Jingle & Mingle raised over \$78,900 to support CRC's programs. Held at Morgan Run Club and Resort in Rancho Santa Fe, the evening featured an empowering address from a guest speaker, a survivor of domestic violence, who shared: "I hope to inspire others to break the silence surrounding domestic violence, paving the way for another survivor to find the courage to heal."



GET HELP

If you or someone you know is a victim of domestic violence and needs help, please call our **Toll-Free 24-Hour Domestic Violence Crisis Hotline: (877) 633-1112**

If you are in immediate danger, call or text 9-1-1.

Housing & Supportive Services

**650 2nd Street
Encinitas, CA 92024**

Phone: (760) 753-8300

Email: intake@crcncc.org

Hours:

Monday - Thursday:
8:30 AM – 5:00 PM

Friday: 8:30 AM – 2:00 PM

Food & Nutrition Services

**650 2nd Street
Encinitas, CA 92024**

Phone: (760) 753-8300

Email: intake@crcncc.org

Hours:

Monday - Thursday:
8:30 AM – 4:30 PM

Friday: 8:30 AM – 2:00 PM

Domestic Violence Program, Legal Advocacy

Phone: (877) 633-1112

Email: connect@crcncc.org

Hours: 24/7 Hotline

Counseling

Phone: (760) 753-2919 x1509



THANK YOU!

Your support helps our neighbors create paths to healthy food, stable homes and safe relationships.



Since 1979, Community Resource Center has helped our neighbors in North County San Diego who are experiencing hunger, homelessness and hurt.

650 2nd Street, Encinitas, CA 92024
(760) 753-1156 | info@crcncc.org

A 501(c)(3) charitable tax-exempt organization.
Tax ID: 95-3497926

Domestic Violence Hotline: (877) 633-1112

Follow us on Social Media:



CRC Resale Stores:



Join our e-News:

